

5 Elements Massage

Wellness Memberships

Stay healthy year-round !!

* **One Monthly 60 minute or 90 minute massage**

* **Monthly Rollover:** for every massage you miss you can split the hour and add a half an hour to your next two 60 minute massages

* **50% off add-on services** (excluding add massage time)

* Add additional massages for just **\$50/60 min and \$70/90 min** that same month

Terms and Conditions: Please read carefully. Refunds will not be given for failure to understand the terms and conditions of this agreement.

By purchasing 5 Elements Therapeutic Massage LLC Wellness Membership you are entering into a 3 month contract. Payment is made through Mercury Payment Systems thru our website scheduler with Booker.com. A payment of **\$59.95(Silver Wellness Plan) or \$79.95(Gold Wellness Plan)** will be charged to client's account each month until client or 5 Elements Therapeutic Massage LLC terminates membership. Membership may be terminated at any time after the initial 3 month period with a 30 day written notice to 5 Elements Therapeutic Massage LLC. At the end of the 3 month contract, it will auto renew and continue month to month until it is cancelled.

Rollover: Rollover does NOT expire. When a monthly massage is missed it becomes Rollover. Rollover works by splitting the missed massage into two (2) 30 minute increments. One (1) 30 minute increment may be used at any time in addition to future massages. Roll-over cannot be gifted. Rollover cannot be used as a separate service. Rollover cannot be used in any amount other than 30 min at a time. If additional massages are purchased rollover may be applied to those massages as well, so long as doing so is within the parameter of all other rollover rules.

Sharing: In order for a monthly massage to be shared it must be scheduled and used within the month for which it would normally be scheduled otherwise it becomes roll-over. Additional massages may be purchases by the Wellness Member at a reduced rate of \$50 per 60 minute massage and \$70 per 90 minute massage. Additional massages may be used by member or gifted to others. If massages are meant to be gifted 5 Elements Therapeutic Massage LLC will issue you the member gift certificates.

Early termination of contract: A Wellness Member is required to give a 30 day notice for ending his/her contract. Upon ending membership the client forfeits all membership benefits and any Rollovers will be issued as gift certificates. If client does not give a 30 day notice, payment will be withdrawn from the client's account on the first of the month.

Member is responsible for contacting 5 Elements Therapeutic Massage LLC to schedule appointments. There is a 24 hour cancellation policy for any massages scheduled. If you cannot give a 24 hour notice or fail to give any notice there will be a 50% charge of the service that was scheduled, or it can be taken out of the massage you missed, leaving half the time to be added to your next massage.

If you are running late, your massage time will be shortened by the time you are late, up to 30 minutes. If you are over 30 minutes late you will either have to forfeit the massage, or pay a \$30 charge and reschedule your massage. By purchasing 5 Elements Therapeutic Massage LLC Wellness Plans, you authorize 5 Elements Therapeutic Massage LLC to charge to the account specified. Monthly dues and/or renewal fees will be withdrawn on or after the same day of each month. I understand that 5 Elements Therapeutic Massage LLC may continue to charge my account or cancel my membership in accordance with the terms and conditions of this agreement. We agree to sell and you agree to purchase the membership, goods, and services described herein. You agree to pay us for the membership, goods, and services according to the payment schedule. By enrolling in automatic bill pay you certify that you have read and agree to all terms and conditions of 5 Elements Therapeutic Massage LLC Wellness Membership.

